KEZAVA™

KEZAVA WORK ORDER MANAGEMENT

helps the largest Transit Agency in **North America**

An effective work order management solution is critical for streamlining maintenance operations, tracking tasks, minimizing downtime, and ensuring timely resolution of issues, thereby reducing operational disruptions.

Challenges

The Largest Transit System in North America faced significant challenges in managing its extensive network of equipment spread across multiple boroughs. Among these challenges are the complexities of work order management, which involve tracking and prioritizing service requests efficiently. Additionally, there is a critical need for improved visibility into the real-time status of work orders to enhance operational responsiveness and optimize resource allocation.

Solution

To address these challenges, Kezava offers a tailored solution that provides clear visibility into the status of equipment maintenance status and associated work orders. This solution enables comprehensive tracking and overview of all transit equipment across boroughs, ensuring proactive maintenance and minimizing downtime.

Kezava also provides real-time insights into work order statuses, allowing for immediate visibility into progress and facilitating timely responses to service requests. Furthermore, the platform's customized reporting features empower management with detailed analytics to support informed decision-making and strategic planning.

Benefits

Enhanced Efficiency

Optimizes preventive maintenance schedules, reducing overdue tasks and enhancing equipment reliability.

Improved Management Visibility

Real-time updates on work order statuses provided by Kezava enhance management visibility, enabling better control and more effective resource utilization.

Operational Excellence

Ensures smoother operations with timely service calls and proactive maintenance strategies.

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CONTACT US info@synaptris.com www.synaptris.com Synaptris